

San Diego Symphony Privacy Policy

This is the official website of the San Diego Symphony. The primary purpose of our website is providing information regarding the San Diego Symphony, not to gather personal information. We do, however, gather some information that is described below. The information we collect is used to improve customer service, to guide the content of our website, to notify site visitors about updates to our website, and to contact site visitors for marketing purposes.

Information Gathered

For each visitor to our website, our Web server automatically recognizes the visitor's domain name. We collect the domain name of visitors to our website, the email addresses of those who provide it to us or who communicate with us via email, aggregate information on what pages site visitors access or visit, user-specific information on what pages site visitors access or visit, and information volunteered by the site visitor, such as survey information and/or site registrations.

Cookies

A cookie is a small text file that is created in the computer's hard drive that gives that user a unique, random ID. This ID enables our website to readily recognize each visitor on a subsequent visit to the site. For example, a cookie may indicate the preferences selected by a visitor on a prior visit and facilitate more efficient browsing on subsequent visits. We use cookies to store visitor preferences, record session information, such as items that site visitors add to their shopping cart, and to record user-specific information on what pages users access or visit.

Use of Information

If you supply us with your postal address online you may receive periodic mailings from us with information on new products and services or upcoming events. If you do not wish to receive such mailings, please let us know by sending us e-mail at the address below or by calling us at the telephone number below. From time to time, we make the postal addresses of those who provide them to us available to other reputable local arts organizations in reciprocal "blind trades" in which no information is kept by participating organizations. If you do not wish to be part of any such "blind trades" of postal address information, please let us know by sending us e-mail at the address below or by calling us at the phone number below. With respect to Ad Servers: We do not partner with nor have special relationships with any ad server companies. We do not trade or share or lease patron e-mail addresses with any other organizations. We reserve the right to store our e-mail database on the server of an outside entity exclusively for our own use.

Option to Restrict Use of Information

If you do not want to receive email from us in the future, please email the address below. We do not make the email addresses of those who provide them to us available to other organizations. Persons who supply us with their telephone number online may receive telephone contact from us with information regarding new products and services or upcoming events. If you do not wish to receive such telephone calls, please let us know by sending us email at the address below or by calling us at the telephone number listed below.

Changes to the Use of Information

From time to time, we may use site visitor information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will contact you before we use your data for these new purposes to notify you of the policy change and to provide you with the ability to opt out of these new uses. Site visitors may prevent their information from being used for purposes other than those for which it was originally collected by sending us email at the address below or by calling us at the telephone number below.

Site Visitor Review

Upon request we provide site visitors with access to all information including proprietary information that we maintain about them. Site visitors can access this information by sending us an email at the address below or calling us at the telephone number below. Site visitors can have this information corrected by sending us an email at the address below or by calling us at the telephone number below.

Security

When we transfer and receive certain types of sensitive information such as financial information, we redirect visitors to a secure server for the transfer of data. We have attempted to put appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

If you feel that this site is not following its stated information policy, you may contact us at the address or phone number below.

Contact Information:

San Diego Symphony
1245 Seventh Ave
San Diego, CA 92101

We can be reached via email at info@sandiegosymphony.org or you can reach us by telephone at 619.235.0800.